



Manages Everything for You!

Structured Technologies makes your data our most important priority

Do more important things with your time.

Spending your time reacting to hardware and software problems takes time away from productivity in your business.

When we partner with your company, we take on the tasks of managing your network, allowing you the freedom to focus on what you do best.

We do more than respond to issues that arise, we proactively monitor and manage your servers. This prevents problems before they arise providing the highest availability of your systems and freeing you from the daily tasks associated with maintaining your computing environment.



STI Computer Report

Aggregate Table Report
Created: 1:27:26 pm 26-Oct-05
For all machines in the group st-internal

Machine ID	Computer Name	Operating System	Manufacturer	Product Name	System Serial Number
administrator.st-internal	stuct07	2003	Compaq	ProLiant ML370	000604G1K313
owadman.st-internal	connectwise	2003	EM	server xSeries 236 - (8837E1U)	42NGLR13
darensplaptop.st-internal	DarensPLaptop	xP	EM	2687D4U	9946205
davebmlaptop.st-internal	DaveBMLaptop	xP	EM	2687D4U	9946384
davepplaptop.st-internal	DavePPLaptop	xP	Dell Computer Corporation	Insipio 8500	531VQ21
dmarthoyp.st-internal	dmarthoYP	xP	Hewlett-Packard	HP 4325 uT(PB181UA)	2UA500013P
dopolack.st-internal	dopolack	xP	Hewlett-Packard	HP 4325 uT(PB181UA)	2UA514001B
edacorn.st-internal	edacorn	2003	Hewlett-Packard	HP NetServer (non)	
ben-darek.st-internal	EM-darek	xP	EM	20068NU	9244560G
bramparep-lap.st-internal	EMSPAREP-LAP	xP	EM	2687D4U	9946392

Automated and Proactive Server Maintenance

- Microsoft Windows Server Patch Maintenance
- Microsoft SQL Server Patch Management
- Microsoft Exchange Server Patch Management
- Virus Definition Management
- Veritas Backup Monitoring
- Service Monitoring With Proactive Notifications
- Monthly Reporting Keeps You Informed



STI Ticketing Report

Ticketing Report
Created: 2:03:45 pm 26-Oct-05
For all machines in the group st-internal
Display all open tickets plus tickets closed within the last 30 days

Closed Tickets:	1
Total Tickets:	1
Past Due Tickets:	0

Tickets Issued				
0 - 30 days	30 - 60 days	60 - 90 days	> 90 days	Total
1	0	0	0	1

Tickets Closed				
0 - 30 days	30 - 60 days	60 - 90 days	> 90 days	Total
1	0	0	0	1

Ticket Resolution Time				
0 - 2 days	2 - 7 days	7 - 30 days	30 - 60 days	> 60 days
0	1	0	0	0

Past Due Tickets				
0 - 2 days	2 - 7 days	7 - 30 days	30 - 60 days	> 60 days
0	0	0	0	0

Free Disaster Recovery Coverage

- **Managed Backup Included**
- **Hardware Failure-** Your warranty coverage will get you back to a C: prompt, we will take you the rest of the way at no cost to you!
- **OS Security Exploitation-** If your OS goes down due to a vulnerability exploit, we will bring it back up. At no cost to you!
- **Virus Infection-** If your server is exploited by a virus and goes down, we will bring it back up. At no cost to you!

One Low Price Provides Peace of Mind

Only \$795 per month!

Up to four servers

Please contact us at
585.246.4536

We design, implement and manage the IT infrastructure for your business
www.structured.com.

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STRUCTURED TECHNOLOGIES INCORPORATED

Technology. And the people who make IT work.™